



WWW.PROJECTRECOVER.CA

Project Recover's is a registered corporation under the Canada Not For Profit Corporations Act.

Members in Membership Class A are survivors.

Members in Membership Class B are survivor advocates.

There are no membership fees to be a member.

Our primary objective is to assist survivors with addressing the fraud and debt schemes their trafficker committed.

Acting as an intermediary between a survivor and their creditor(s) we communicate with creditors on behalf of survivors.

This eliminates the need for survivors to have to deal with individual creditors.

Project Recover services are offered at no cost to survivors.

THE PROCESS FOR SURVIVORS

STEP ONE—COMPLETE THE INTAKE FORM

Complete the Intake Form at www.projectrecover.ca

The intake form can be completed by the advocate, survivor or both together.

Please ensure you select which individual is providing the intake information.

There are links to obtain the survivor's credit report on line for free. If the survivor is unable to obtain their credit report simply select "No" when asked and we can obtain their credit report, on their behalf, within 6 business days.

Once the intake form is completed the documents we need are emailed to the individual that completed the form..

If only one of the survivor or advocate is completing the form the documents can be emailed to the other individual for their electronic signature.

Once both the advocate and survivor have signed the documents they can be emailed to rdunwoody@projectrecover.ca

****All documents MUST be in PDF format.**

Identification can be provide in picture format.

STEP TWO—ENGAGING PROJECT RECOVER

Once we receive the completed forms a member of Project Recover will arrange a call with the survivor and their advocate. Project Recover never speaks with a survivor without their advocate present.

The call will last 10-15 minutes. There is no need for the survivor to have to "tell their story."

During the call we will explain what we are going to do and what will be involved. We will obtain the consent of the survivor before we proceed.

After the call we immediately work to have all collection calls stopped.

We then work with creditors to resolve the fraudulent debt and remove from the survivor's credit file. We report to the survivor and advocate each time we have obtained the creditors consent to remove an item.

If a creditor has additional questions we cannot answer we will email the advocate so they can ask the survivor. There is no rush for an answer.

Our objective is to resolve credit issues within 14 days.

FREQUENTLY ASKED QUESTIONS

I am a survivor. Do I need an advocate?

NO. Project Recover works with many advocacy agencies and we can refer you to one to ensure you have all the supports you need.

I do not have identification. Do you need my credit report?

NO We will still advocate on your behalf but will also work with you to obtain your credit report.

Do I have to file criminal charges against my trafficker?

NO. Absolutely not. And you don't ever have to explain why.

BENEFITS



As a member led initiative supported by former industry executives we understand what creditors require to decision account.



Survivors do not need to speak to creditors. This ensures that they are not revictimized in the process.



Our process identifies fraudulent debt survivors maybe unaware of and addresses them.



Collection calls stop immediately upon our engagement.



Restoring positive credit file information ensures survivors can access housing, employment or education grants and loans